Step-by-Step Guide: Commercial Center Login Setup

Step 1: Access the Login Page

- Click or navigate to the following link: <u>https://gtconnect.mygenesisbank.com/onlineMessenger</u>
- This is the business login page used for all future logins. Which is accessible through our website at mygenesisbank.com

<pre>%GENESIS BANK</pre>
FDIC FDIC-Insured - Backed by the full faith and credit of the U.S. Government
Welcome to Genesis Bank
* Company ID
* User ID
Login

Step 2: Enter Company and User ID

- Enter your **Company ID** and **User ID** as provided in the welcome email from: **Genteckconnect@mygenesisbank.com**
- Important: Both fields are case sensitive and must be typed manually do not copy/paste.



Step 3: Enter Temporary Password & Create New Credentials

- Input the **temporary password** also provided in your email.
- Again, this is **case sensitive** and must be **typed manually**, not pasted.
- Retype the temporary password
- Create a new password that meets the following requirements:
 - Minimum 12 characters
 - o Includes one uppercase letter
 - o Includes one lowercase letter
 - Includes one number
 - o includes one special character
 - o click Update Credentials to proceed.

SENESIS BANK
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Change Password
Please set your personal password.
Password Change
* Please enter your current password
* Please enter your new password
* Please re-enter your new password
Vpdate Credentials

Step 5: Set Up Security Image & Phrase

- Choose an **image** from the catalog presented.
- Enter a **verification phrase** of your choice.
- This image and phrase will appear during future logins as a security measure.
- Click **Submit** to confirm.



Step 6: Login Complete

• Once submitted, you'll be directed to your **home screen**, completing the login setup process.