

# Genesis Bank – Personal Online Banking Enrollment Guide

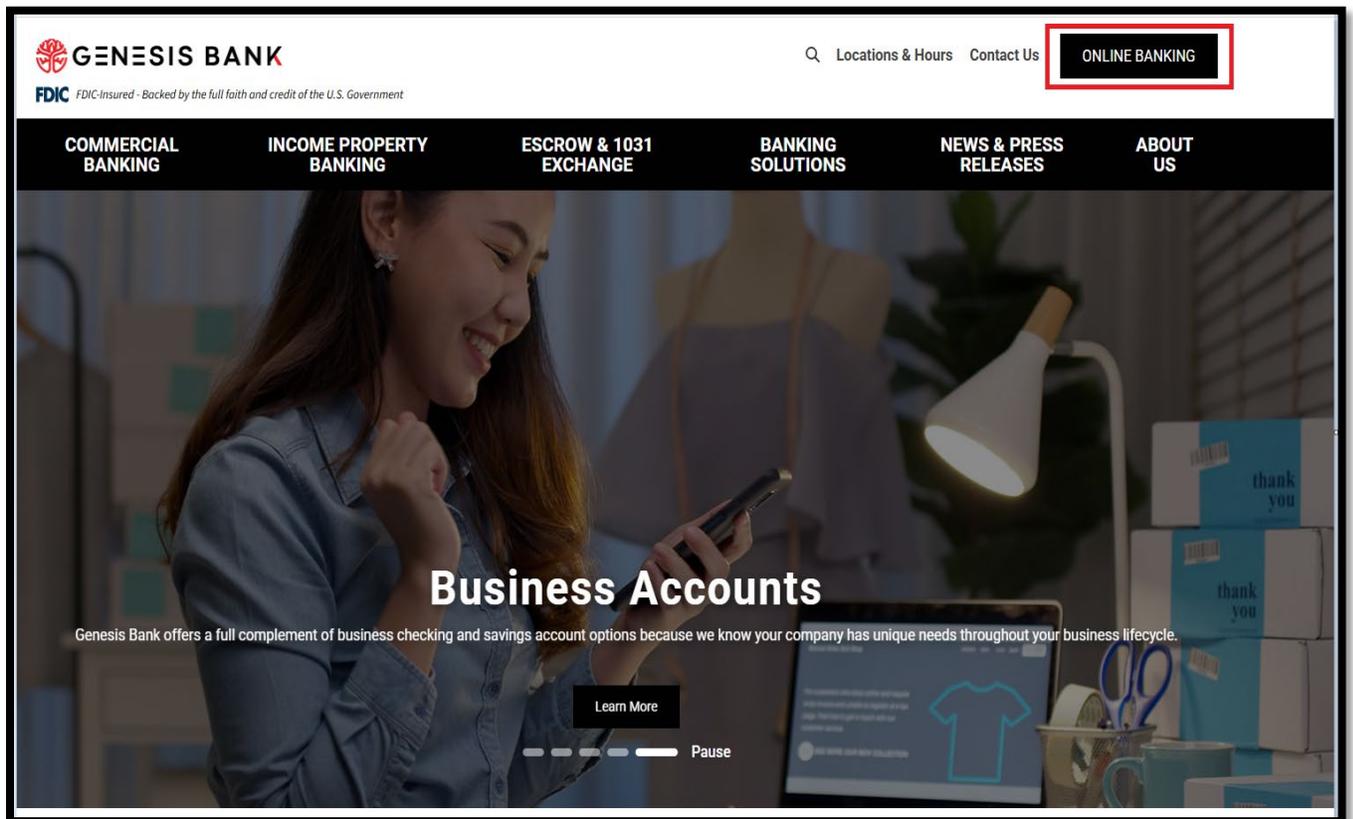
Follow the steps below to enroll in Genesis Bank's online banking platform:

## Step 1: Visit the Website

- Go to [www.mygenesishbank.com](http://www.mygenesishbank.com)

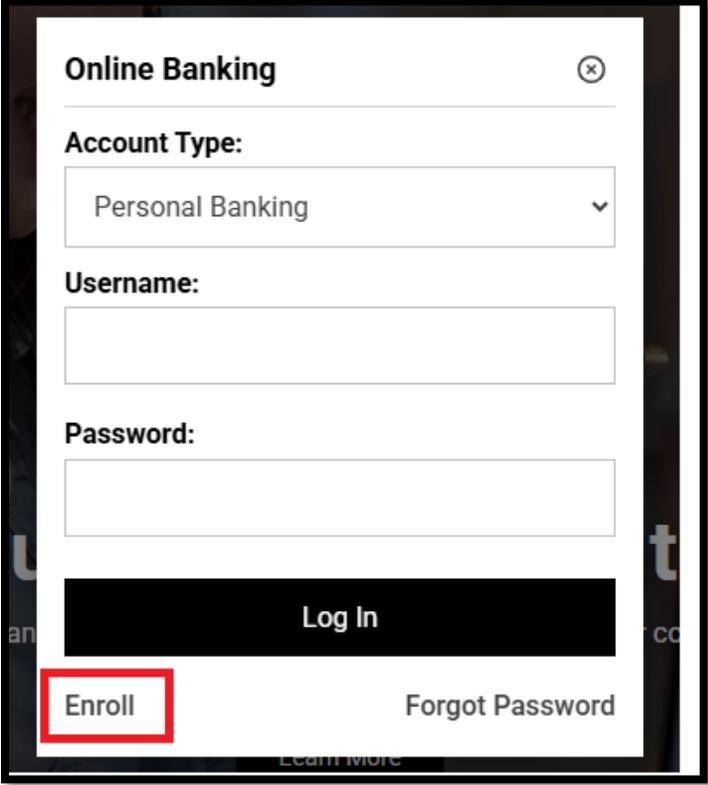
## Step 2: Access Online Banking

- From the homepage, click the “**Online Banking**” button.



### Step 3: Begin Enrollment

- On the Online Banking login screen, click the “**Enroll**” button.



The screenshot shows a mobile application interface for Online Banking. At the top, there is a header "Online Banking" with a close icon (an 'x' in a circle) to its right. Below the header, there is a section for "Account Type:" with a dropdown menu currently set to "Personal Banking". Underneath, there are two input fields: "Username:" and "Password:". A black "Log In" button is positioned below the password field. At the bottom left, the "Enroll" button is highlighted with a red rectangular border. To the right of the "Enroll" button is a link for "Forgot Password".

#### Step 4: Complete the Enrollment Form

- Select your **account type**.
- Enter the following information:
  - **Account Number**
  - **Social Security Number (SSN)**
  - **PIN** (Last 4 digits of your SSN)
  - **Email Address** associated with your account.
- Click the **“Enroll”** button to proceed

 **GENESIS BANK**

### Enroll

Type of account *	Checking ▾
Account number *	12345 HIDE
Social Security number *	..... SHOW
PIN *	.... SHOW Telephone Banking PIN or last 4 digits of your SSN
Email address *	Test@mygenesisbank.com
Confirm email address *	Test@mygenesisbank.com

\* Indicates required field

**Enroll**

Already enrolled? Login now.

## Step 5: Accept Terms and Conditions

- Review the Online Banking Terms and Conditions.
- Click **“I Agree”** to proceed.
  - Note: Clicking **“Decline”** will cancel the enrollment process.

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### Terms and conditions

**Online Banking Terms and Conditions**  
Effective: June 2, 2021

**1. Online Banking**

This Online Banking Agreement (the "Agreement") between you and Genesis Bank ("Genesis Bank," or the "Bank") governs your use of Online Banking ("Online Banking") and any services which you enroll in through Online Banking (together, the "Services") and the terms and conditions of such use. Terms defined in this Agreement have the same meaning as those in your applicable Account Agreement(s). Please read this Agreement carefully and keep a copy for your records because it contains important information and guidelines for using the Services.

In this Agreement, "we," "us," or "our" refers to the Bank and any agent, independent contractor, Service Provider (defined below), sub-contractor, licensor, designee, or assignee that the Bank may involve in the provision of the Services. A "Service Provider" means any third-party service provider through which the Bank offers a banking service (e.g., bill payment, mobile banking, mobile deposit capture, or any other banking service) made available through the Bank's website [www.mygenesisbank.com](http://www.mygenesisbank.com) (the "Site") or mobile applications (as applicable). The words "you" or "your" refer to the person or persons enrolling in the Services and the owner of the eligible account(s), subject to these terms and conditions in connection with the Services.

This Agreement is incorporated into and supplements the terms of your Account Agreement(s) with us, and includes certain additional terms and conditions that apply to Services we may make available to you. The terms and conditions of any Services we make available are contained in this Agreement, or in other agreements that may be provided to you for any service not described herein but made available to you through Online Banking at the time you enroll. Your use of Online Banking will be deemed evidence of your agreement to these terms. With respect to the Services, to the extent that this Agreement is inconsistent with any of the terms and conditions contained in other applicable Bank agreements, the terms and conditions of this Agreement shall prevail.

In addition to this Agreement, you and the Bank agree to be bound by and comply with the terms of your Account Agreement(s), the schedule of fees and charges applicable to your account(s) ("Fee Schedule"), and any other disclosures provided to you in [Download a PDF of the terms and conditions.](#)

By clicking "I agree", I acknowledge that I have read and accept the above terms and conditions.

## Step 6: Create Login Credentials

- Choose a **Username**.
- Create a **Password** that meets the following criteria:
  - 12–17 characters
  - At least **1 uppercase letter**
  - At least **1 lowercase letter**
  - At least **1 number**
  - At least **1 special character**
- Click **“Continue.”**



## Establish credentials

New username \*

Tester HIDE

Your new password must include:

- ✓ Between 12 and 17 characters
- ✓ At least 1 number
- ✓ At least 1 uppercase letter
- ✓ At least 1 lowercase letter
- ✓ At least 1 special character

New password \*

.....

Confirm password \*

.....

\* Indicates required field

Continue

### Step 7: Verify Email Address

- Confirm the email address on file or update it if needed.
- Click **“Continue.”**



## Verify email

Email address on record: `Testuser@mygenesisbank.com`

Click **Continue** to keep the same email address or click **Change email** to update it.

Continue

Change email

### Step 8: Set Security Questions

- Select **three security questions** from the dropdown menus.
- Enter your answers.
- Click "**Continue.**"



## Set up challenge questions

First challenge question \*

What is the name of your first pet? ▼

First answer \*

Mickey Mouse HIDE

Second challenge question \*

What is your father's date of birth? ▼

Second answer \*

12/31/1965 HIDE

Third challenge question \*

What is your favorite color? ▼

Third answer \*

Blue HIDE

\* Indicates required field

Continue

### Step 9: Enroll in Mobile Banking

- Choose whether to enroll in **Mobile Banking**.
- Follow the prompts based on your selection



## Mobile banking enrollment

We have Mobile Banking. It's convenient! It's easy!

Mobile Application Features include:

- Balance Inquiry
- Transaction History
- Transfer Funds between accounts
- Bill Pay
- Deposit Checks

Please call (888) 811-7531 if you have questions. To enroll, click the 'Enroll' button.  
Message and data rates may apply.

Enroll

Ask me later

Decline

### Step 10: Enrollment Complete

- You will be redirected to the **Online Banking Home Screen**.
- Your enrollment is now complete, and you may begin using Genesis Bank's Online Banking services.